



# Electronic Health Record (EHR) Data Capture: Hopes, Fears, and Dreams

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#### A Little About Me & Lantana

#### Background:

- Electronic text systems analyst
- Helped introduce XML to healthcare IT (HIT)
- Co-editor of Health Level Seven (HL7) Clinical Document Architecture (CDA)

#### Lantana:

- Develops and implements standards-based solutions for healthcare
- Worked with NAACCR, NCI, ASCO, CMS, ONC



# A Little About T&FLAs

NAACCR	You know that one
CDA	Clinical Document Architecture
MU	Meaningful Use (of Certified EHRs)
EHR	Electronic Health Record
HL7	Health Level Seven
ONC	Office of the National Coordinator for Health Information Technology
HIT	Health Information Technology
NCI	National Cancer Institute
ASCO	American Society of Clinical Oncology
CMS	Centers for Medicare & Medicaid Services
CDC	Centers for Disease Control & Prevention
NHSN	National Healthcare Safety Network
HAI	Healthcare Associated Infections
ACP	American College of Physicians
HITECH	Health Information Technology for Economic and Clinical Health Act of 2009



# **EHR Data Capture: Hopes**



#### More data, better data, cheaper data

- Better care (process improvement)
- Better cures (outcomes improvement)



# **EHR Data Capture: Hopes**

#### Meaningful Use:

- Certification criteria and interoperability standards
- For administrative and clinical data
- HITECH act incentive payments for adoption in inpatient, eligible provider outpatient settings; (excludes long term, specialty care)
- Supports all manner of reporting, analysis, decision making, improvement





#### All programs:

- Have unintended consequences
- Can be disruptive of an already burdened care delivery system

#### Government programs:

- May not be cohesive
- May not be supported by vendors



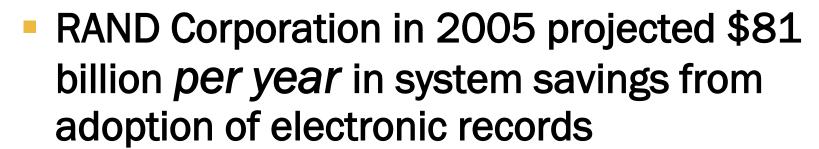


#### Unintended consequences:

- "The vast sum of stimulus money flowing into health information technology created a 'race to adopt' mentality – [buy today], but figure out how to make them work tomorrow."
  - David Brailer, MD, First National Coordinator for Health IT, quoted in NY Times, January 10, 2013



#### Failed promises:



- In 2013 reassessment they state that "We've not achieved the productivity and quality benefits that are unquestionably there for the taking,"
  - Arthur L. Kellermann, MD, RAND, quoted in NY Times, January 10, 2013



#### Uncertainty, doubt on rise:

- In ACP survey released March, 2013,
  - User satisfaction fell 12 % from 2010-12
  - Very dissatisfied rose 10% from 2010-12
- Would not recommend: 39%
- Dissatisfied that can decrease workload: 34%
- Least satisfied: surgical specialists

ACPOnline.org, release March 5, 2013



#### Even where in use, insufficient:



- Key clinical data required for quality reporting is missing from coded EHR data
- Example: Splenectomy documented only in narrative in 71% of records
  - o Gandhi, et. Al, "Incomplete care...", NEJM, 2011; 365(6):486-8
- Example: Key data missing from 65% of coded records at IPA
  - Apixio White Paper: Big Data Reveals Crucial Hidden Information...
     http://apixio.com



# **EHR Data Capture:**

Hopes



**Fears** 

**Dreams** 

How can we make it work?



# Do we know where we are going?

"Would you tell me, please, which way I ought to go from here?"

"That depends a good deal on where you want to get to," said the Cat.

"I don't much care where-" said Alice.

"Then it doesn't matter which way you go," said the Cat.

"-so long as I get SOMEWHERE," Alice added as an explanation.

"Oh, you're sure to do that," said the Cat, "if you only walk long enough."



#### We Do Know the Destination





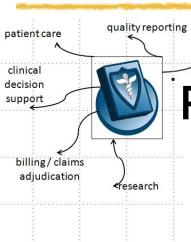
EHR data capture:

outcomes analysis

At the center of information-based healthcare

#### We Do Know the Destination

outcomes analysis



Potential for EHR data capture:

- Use common framework; Expand and simplify interoperability
- 2. Start from where we are, improve incrementally

Two opportunities to adjust course:

- Consistent use of templated CDA
- & Big Data



# **CDA: Common Framework**

# HL7 Clinical Document Architecture, CDA, hits the "sweet spot"

- Specifies structure & semantics for exchange
- Complete object: text, data, media

# Widely implemented

- No. & So. America, Europe, Asia, Middle East
- Cited in Meaningful Use for continuity of care, registry and quality reporting



# **CDA Developed to Meet this Challenge**



Dictation is fast and practical



Structured, coded data is computable



# **CDA Sweet Spot**



#### **Templated CDA data**

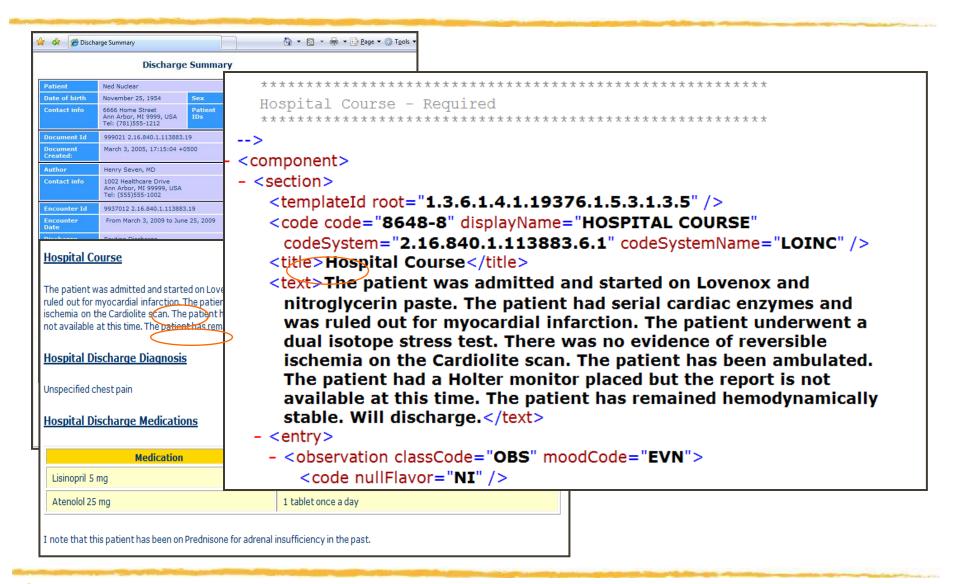
- Takes abstract, universal: <observation>
- Applies constraints: <diagnosis>

#### **Retains narrative**

- Health Story Project estimates 1,200,000,000 clinical documents created each year in US
- Represent 60% of clinical record



#### There is Structure in All Clinical Notes





#### **Consolidated CDA**

#### Many types of documents:

- Continuity of Care (CCD)
- Consultation Note
- Diagnostic Imaging Report
- Discharge Summary
- History & Physical (H&P)
- Operative Note
- Procedure Note
- Progress Note
- Unstructured Document

CDAR2 IG IHE CONSOL R1 U1 DSTU 2011JULY Implementation Guide for CDA Release 2.0 Consolidated CDA Templates (US Realm) July 2012 Produced in collaboration with: @ 2012 Health Level Seven Inc Ann Arbor, MI

A library of reusable templates (data elements)



# **Templated CDA Implementations**

#### Consolidated CDA template library:

- Consolidate CDA: Nine common clinical documents, cited in MU2
- ASCO-Clinical Oncology Treatment Summary
- CDC National Healthcare Safety Network

#### Other Templated CDA libraries:

- CDA Guide for Reporting to Central Cancer Registries, cited in MU2
- NCI-for Breast Cancer Clinical Trial Data



# **Templated CDA: A Common Framework**

Many different kinds of documents from a library of reusable templates CDA for HAI Reporting to NHSN CDA Guide for Reporting to CCRs Common clinical document types Continuity of Care Document (CCD) Mode Chief Complaint Diagnosis Surgical Finding New Template Discharge Transport Payer Vital Signs Social History Medications Problems Allergies CDA



#### CDC's NHSN

# National Healthcare Safety Network

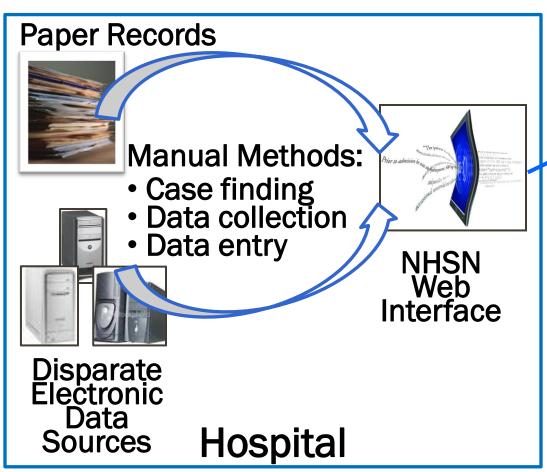
## System for HAI Reporting:

- Launched in 2005 for HAI reporting
- In use by 30 states and by CMS
- State and federal reporting requirements
- 2005: ~ 300 hospitals
- 2013: over 5,000 hospitals
- Manual data entry via a web interface electronic reporting via CDA





#### Web Interface for reporting is labor intensive.

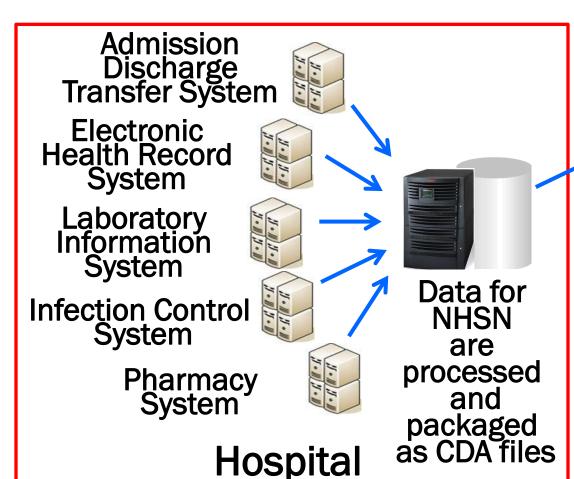


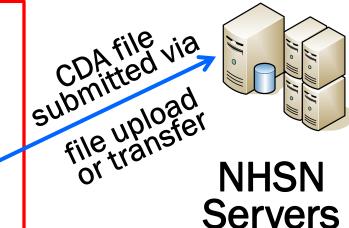
Datated submitted submitted submitted submitted secure Internet Secure NHSN Servers

Manual processes redundant when data are already in electronic form

#### "Demonstrates that standards can be leveraged to reap

#### new returns on investments in HIT." Dan Pollock, MD





CDA files avoid manual data entry

# Big Data, Incrementally Structured

# Supply analytic engines

- High volume
- Semi-structured data

Get the data flowing



#### **Incrementalism Works for the Internet**





#### **Narrative Rocks**

#### Quality Reporting: 200,000 patients

- Coded data insufficient
- Narrative analysis shifted numerator and denominator significantly

## NQF measure:

- Coded data: 22%
- Textual + coded data: 45%
- (study submitted for publication)

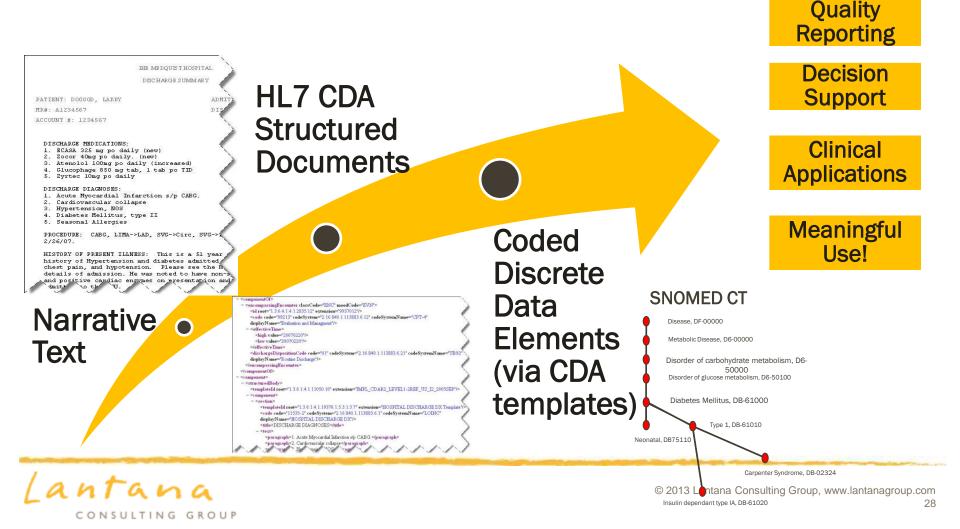
#### CDA preserves clinical narrative



#### Templated CDA – Interoperability Roadmap

1. Get the data flowing, get the data flowing, get the data flowing.

2. Incrementally add structure, where valuable to do so.



# EHR Data Capture: Yes, We Can

Hopes

**Fears** 

**Dreams** 



- We do have a roadmap
- We can reuse data now
- We can preserve and mine narrative
- We can work with existing workflow



# **Dreaming Big**





Take small steps toward a common framework

# Go for Big Data:

outcomes analysis

- Complete record
- Up to date
- Extensible

# **EHR Data Capture:**

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# Thank you!

#### And thanks to:

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